



## **18.1 Jaggaer (SciQuest) Release Upgrade**

**April 2018**

# Topics

- **Reminders**
  - BearBuy Outage
- **Resources & Support**

# REMINDERS

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# BearBuy Unavailable

**BearBuy will be unavailable Friday, April 6 at 6PM through Sunday, April 8th at 10AM.**

- BearBuy will be up and running on Monday, April 9th.
- BFS will remain available during its normal daily hours of 7AM until 9PM.

## **What to expect during the outage**

- BearBuy will not be available.
- In the event of a true purchasing emergency, please contact your Campus Buyer for assistance prior to the scheduled outage.

# RESOURCES & SUPPORT

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# Resources

- **Contact the BearBuy Help Desk**

(510) 664-9000 Option 1, Option 2

Mon-Fri 8AM to 5PM

[Email BearBuy Help \(bearbuyhelp@berkeley.edu\)](mailto:bearbuyhelp@berkeley.edu)

*Contacting the BearBuy Help Desk will generate a ticket that will be routed to the appropriate group for assistance and resolution.*

- The Supply Chain Management BearBuy web page is the source for the most up to date news, announcements and training resources.

<http://supplychain.berkeley.edu/campus/bearbuy>

- Job aids & guides are available on the Instructional Resources page.

<http://supplychain.berkeley.edu/campus/bearbuy/instructional-resources>