18.1 Jaggaer (SciQuest) Release Upgrade

April 2018
Topics

• Reminders
  • BearBuy Outage

• Resources & Support
REMINDERS
BearBuy Unavailable

BearBuy will be unavailable Friday, April 6 at 6PM through Sunday, April 8th at 10AM.

- BearBuy will be up and running on Monday, April 9th.
- BFS will remain available during its normal daily hours of 7AM until 9PM.

What to expect during the outage

- BearBuy will not be available.
- In the event of a true purchasing emergency, please contact your Campus Buyer for assistance prior to the scheduled outage.
RESOURCES & SUPPORT
Resources

- **Contact the BearBuy Help Desk**
  (510) 664-9000 Option 1, Option 2
  Mon-Fri 8AM to 5PM
  [Email BearBuy Help (bearbuyhelp@berkeley.edu)](mailto:bearbuyhelp@berkeley.edu)
  *Contacting the BearBuy Help Desk will generate a ticket that will be routed to the appropriate group for assistance and resolution.*

- The Supply Chain Management BearBuy web page is the source for the most up to date news, announcements and training resources.
  [http://supplychain.berkeley.edu/campus/bearbuy](http://supplychain.berkeley.edu/campus/bearbuy)

- Job aids & guides are available on the Instructional Resources page.
  [http://supplychain.berkeley.edu/campus/bearbuy/instructional-resources](http://supplychain.berkeley.edu/campus/bearbuy/instructional-resources)