

We want to keep you informed.

Air cargo capacity remains limited, and we are adjusting our networks to better enable us to continue delivering much-needed goods and services during these ongoing market constraints.

FedEx Express delivery commitment time changes

Delivery commitment time adjustments will be implemented for several FedEx Express parcel and freight services in the United States (U.S. inbound and U.S. domestic) and Canada (CA inbound and CA domestic) effective Nov. 1, 2021, through Dec. 31, 2021. Updated commit times can be found [here](#).

U.S. FedEx Express Parcel

- + 90 minutes Monday – Friday for FedEx First Overnight[®] services
- + 60 minutes for FedEx Priority Overnight[®] services (excluding FedEx Priority Overnight[®] services scheduled for 4:30 pm)

U.S. FedEx Express Freight

- + 90 minutes Monday – Friday for First Overnight[®] Freight
- + 60 minutes for: FedEx 1Day[®] Freight and FedEx International Priority[®] Freight
- End of Day (4:30 pm) for FedEx 2Day[®] Freight and FedEx 3Day[®] Freight

Canada FedEx Express Parcel and Freight

- + 90 minutes for CA domestic and CA inbound FedEx First Overnight[®], FedEx Priority Overnight[®], FedEx International First[®], FedEx International Priority[®], FedEx International Priority DirectDistribution[®]

Money-Back Guarantee suspension

The FedEx Money-Back Guarantee (MBG) will be suspended on all FedEx Express parcel and freight services for which MBG was previously reinstated in the United States and Canada for shipments tendered Nov. 1, 2021, through Jan. 16, 2022. Updated FedEx money-back guarantee details can be found [here](#).

These changes will allow us to continue providing customers on both ends of the supply chain with the premium services they've come to expect from FedEx Express and the best service possible under challenging circumstances.