



17.3 Jaggaer (SciQuest) Release Upgrade

November 2017

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REMINDERS



BearBuy Unavailable

BearBuy will be unavailable Friday, November 10th at 6:00 pm PST and the promotion downtime window will conclude at 9am PST on Sunday, November 12th.

- BearBuy will be up and running on Monday, November 13th.
- BFS will remain available during its normal daily hours of 7AM until 9PM.

What to expect during the outage

- BearBuy will not be available.
- In the event of a true purchasing emergency, please contact your Campus Buyer for assistance prior to the scheduled outage.

What's New With 17.3



No New Features Released for UC Berkeley in 17.3

SYSTEM & BROWSER REQUIREMENTS



System & Browser Requirements

Platform	Browser Support
Windows	Internet Explorer (IE) Only Version 11 Edge – With Source-to-Settle 16.1 and Windows 10 Chrome – latest version – automatically updated by Google Firefox – latest version – automatically updated by Mozilla Opera 10 and higher
Macintosh	Safari 4.0 and higher Firefox – latest version – automatically updated by Mozilla
iPad	Safari – embedded browser within the iPad

- Effective January 2016 Microsoft supports only Internet Explorer browser version IE11. In keeping with SciQuest policy to support only browsers that are supported by the vendor, SciQuest supports only browser version IE11 of Internet Explorer. <https://www.microsoft.com/en-us/WindowsForBusiness/End-of-IE-support>
- Email approvals are designed to work with embedded browsers for Android, Blackberry, and iPhone/iPad mobile devices. Readability of emails vary based on email client and formatting selected.
- iPad is supported by SciQuest, however not all Supplier punch-out sites will support use of this device.
- Although Safari is supported by SciQuest, not all Supplier punch-out sites support this browser.

RESOURCES & SUPPORT



Resources

- **Contact the BearBuy Help Desk**

(510) 664-9000 Option 1, Option 2

Mon-Fri 8AM to 5PM

[Email BearBuy Help \(bearbuyhelp@berkeley.edu\)](mailto:bearbuyhelp@berkeley.edu)

Contacting the BearBuy Help Desk will generate a ticket that will be routed to the appropriate group for assistance and resolution.

- The Supply Chain Management BearBuy web page is the source for the most up to date news, announcements and training resources.

<http://supplychain.berkeley.edu/campus/bearbuy>

- For Shopping changes specific to this release, you can review the [Cart Management Job Aid](#).

- Job aids & guides are available on the Instructional Resources page.

<http://supplychain.berkeley.edu/campus/bearbuy/instructional-resources>