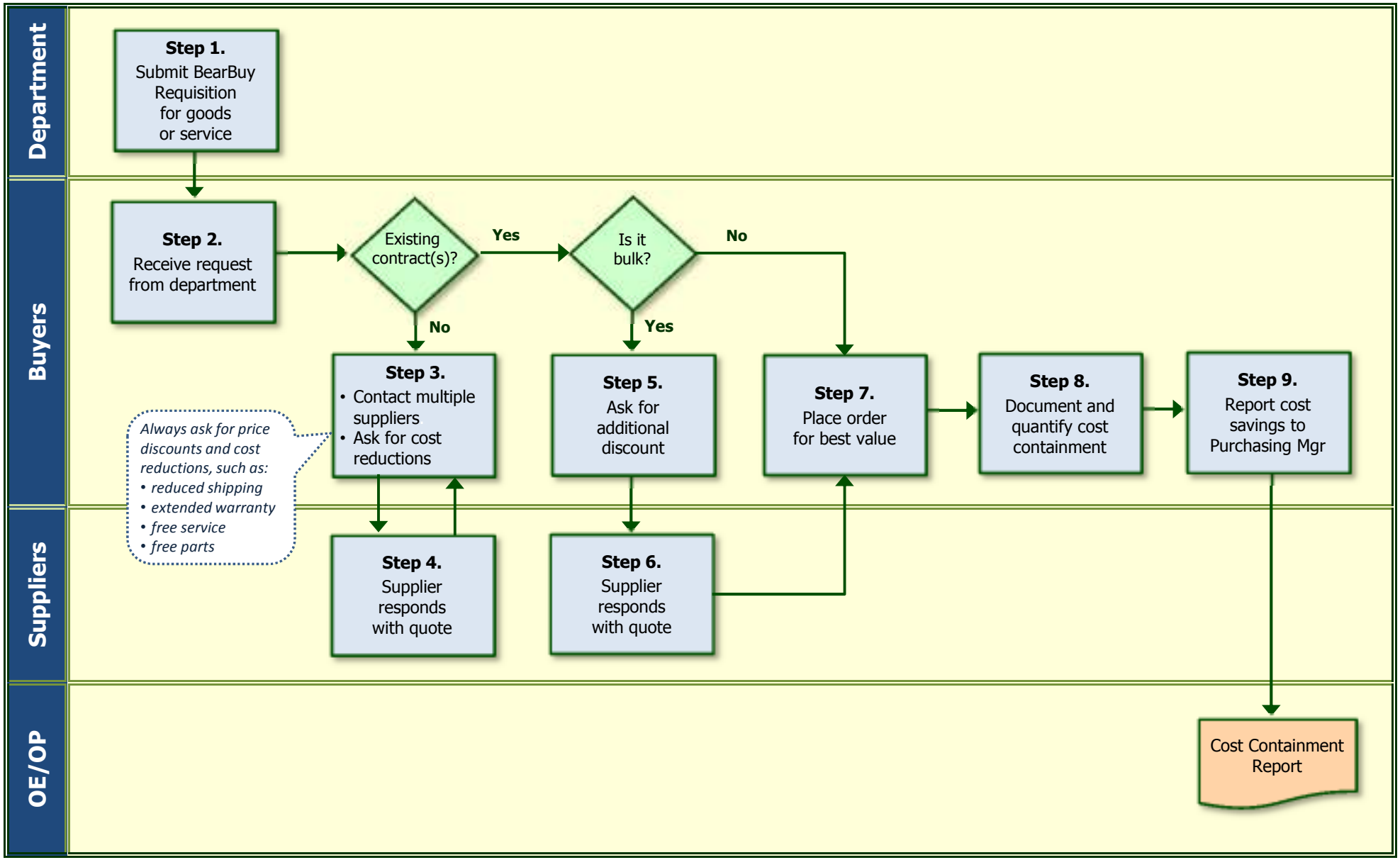Cost Containment Workflow - High Level