Profile Management Concept

(Q) What’s the difference between maintaining profiles via Profile Management and maintaining them directly in BearBuy?
(A) In terms of what fields can be set to auto-populate or be available through a drop-down menu, there is no difference. Org Node, COA, Cart Authorizers, Ship to address, etc, are all fields that can be managed in either tool.

The only difference is that a user can only be managed by one, either Profile Management or directly in BearBuy. If an end user is supported by Profile Management, the user can still edit their personal profile in BearBuy, but the next time they log in all their changes will be revert back to what is entered in Profile Management.

Access

(Q) How do we know who our Profile Management Administrator is?
(A) If you currently are supported by Profile Management but do not know who your Admin is, please contact the BearBuy help desk at bearbuyhelp@berkeley.edu.

If you do not know if you are supported by Profile Management, still contact the BearBuy help desk. We’ll be able to determine if you are or are not. If you are not supported by Profile Management, we then recommend you contact your Manager to see if your department will be supported by Profile Management soon.

20/30 Webinar Series

(Q) Where will this presentation be posted?
(A) The presentation, recording and all FAQ’s will be posted on the BearBuy webpage 20/30 Webinar Training Series section. That URL is http://procurement.berkeley.edu/bearbuy/20-30-webinar-series